

USAGE REPORTING

ARE YOU MAKING THE MOST OUT OF YOUR HUMAN AND HARDWARE RESOURCES?

From hardware investments related to capacity planning to managing training and support resources, expanding global organizations face complex challenges maintaining Livelink®. The process of gathering information that allows organizations to plan for support and maintain Livelink® can be expensive and time-consuming.

SYNERGY HAS CREATED A SET OF VALUABLE REPORTS to monitor usage and growth of Livelink® systems. These reports focus on Livelink® repository content growth, content use, and user access patterns. Leveraging usage information helps to eliminate surprises and enables management to make more informed, proactive planning decisions.

BENEFITS

MONITOR LIVELINK® REPOSITORY GROWTH

The usage reports provide insight into physical growth of the Livelink® system by comparing how much storage has been used for each time period. Administrators are able to take proactive measures to insure adequate disk space for future growth.

PROACTIVELY MANAGE LIVELINK® BY MONITORING ACTIVITY

Reports that monitor contribution can be used to spot increased or decreased usage of the system. They can also be used to monitor system load to identify peak and non-peak usage times.

TRACK USAGE PATTERNS

Reports can be used to identify contributor vs. non-contributors allowing management to spot trends in how Livelink® is being used and proactively plan support for the system.

GRAPHIC AND TEXT OUTPUT FORMATS

The graphic formats are designed to visually show trends in Livelink® usage. They are great for presentation to management. The text reports show specific numbers that can be used for detailed analysis of various usage activities.



KEY FEATURES

- Included are 6 essential monitoring reports that track usage and growth of the Livelink® instance
- Schedule reports to be automatically generated
- Reports are presented in graphic and text formats
- Reports are securely stored inside the Livelink® instance

SPECIFICATIONS

BROWSERS: All standard browsers

SERVERS: LIVELINK® Version 9.x on UNIX® and Windows®

DATABASES: Oracle®, SQL *Server®